DIRECTORATE OF HEALTH SERVICES
4th Floor. Satpuda Bhawan, Bhopa
Madhya Pradesh

No. /IDSP/2020/129

Bhopal, Dated 05/05/2020

ORDER

COVID-19 pandemic in the State has placed monumental responsibility and unprecedented demands on our health system. The medical fraternity and institutions in the State are determined and unwavering to provide appropriate medical support to the patients. In doing so, there is likelihood of essential health services for the community being compromised. Ministry of Health and Family Welfare, Govt. of India vide its Guidance Note “Enabling Delivery of Essential Health Services during the COVID 19 Outbreak: Guidance Note” has emphasized that while continuing to focus on COVID-19 related activities, it is important not only to maintain people’s trust in the health system to deliver essential health services, but also to minimize an increase in morbidity and mortality from other health conditions. Accordingly, all States should identify essential services that will be prioritized in their efforts to maintain continuity of service delivery such as:

- Essential prevention for communicable diseases, particularly vaccination;
- Services related to reproductive health, including care during pregnancy and childbirth;
- Care of vulnerable populations, such as young infants and older adults;
- Provisions of medication and supplies for the ongoing management of chronic disease, including mental health conditions;
- Continuity for critical inpatient therapies;
- Management of emergency health conditions and common acute presentations that require time-sensitive interventions; and
- Auxiliary services, such as basic diagnostic imaging, laboratory services and blood bank services.

The office vide communicated dated 06.04.2020, has addressed the private sector healthcare providers, as key partner of the Government, to follow all the standard WHO and Government of India guidelines regarding COVID-19 while dealing with suspected cases for next few months. At the same time, private sector healthcare providers have been appealed to identify the suspected cases of COVID-19 at the earliest and refer to the designated facilities for timely management. Further vide order dated 04.05.2020, it is directed that Hospitals (both public and private) shall uninterruptedly provide Haemodialysis facilities in their respective districts.
It has come to the notice that some private sector healthcare providers are hesitating in providing critical care services, such as dialysis, blood transfusion, chemotherapy and institutional deliveries to these regular patients, either on account of fear of contracting CODI-19 or they are keeping their nursing homes/clinics closed. It is also noticed that in many places the hospital/clinics are insisting on a COVID-19 test before providing services.

In this context the following orders/guidelines/Standard Operating Procedures (SOP) issued by the Government is brought to notice of all concerned:-

3. Guidelines for COVID-19 testing dated 17.04.2020 issued by the Indian Council of Medical Research
5. Guidelines to be followed on detection of suspect or confirmed COVID19 case in a non-Covid Health Facility dated 20.04.2020 issued by the Ministry of and Family Welfare, GOI.

The above guidelines/SOPs provide complete information on the issue of taking precaution for personal protection by health care providers while facilitating the continuance of health facilities and also the testing protocols for COVID-19.

The Ministry of Home Affairs vide order number 40-3/2020-DM-I (A), dated 15.04.2020 has provisioned that all health services should remain functional during the period of lockdown.

The Department of Public Health and Family Welfare vide notification dated 23.03.2020 has notified “The Madhya Pradesh Epidemic Diseases, COVID-19, Regulations, 2020.” As per the Regulation “All advisories issued/or to be issued by the Government of India on COVID-19 will ipso facto be treated as directions under the Epidemic Diseases Act, 1987 in the State of Madhya Pradesh.”

In view of the above facts all the nursing homes/clinics, especially those in private sector are hereby directed to remain functional and ensure that services such as - critical care services dialysis,
blood transfusion, chemotherapy, institutional deliveries and any other services as ordered time to time by the Department are not denied.

Non compliance will be viewed seriously as violation and action will be taken as per the relevant provisions of the Madhya Pradesh Upcharyagriha Tatha Rajopchar Sambandhi Sthapanaye (Registrikaran Tatha Anugyaparn) Act, the Disaster Management Act, the Madhya Pradesh Epidemic Disease, COVID-19 Regulations, 2020, The Madhya Pradesh Public Health Act, 1949 and the Madhya Pradesh Atyavashyak Seva Sandharan tatha Vichchhinnata Nivaran Adhiniyam, 1979.

(Faiz Ahmed Kidwai)
Commissioner Health
Dept of Public Health and Family Welfare
Madhya Pradesh
Bhopal, Dated 05/02/2020

Cc.No. /IDSP/ 1220

1. Additional Chief Secretary, Department of Public Health and Family Welfare, GoMP, Bhopal (M.P).
2. Principal Secretary, Department of Public Health and Family Welfare, GOMP, Bhopal (M.P).
3. Principal Secretary, Medical Education, GoMP, Bhopal (M.P).
4. Commissioner, Medical Education (M.P).
5. Mission Director, NHM, Bhopal (M.P).
6. All Divisional Commissioners (M.P).
7. All District Collectors (M.P).
8. All Chief Medical and Health Officers (M.P).

(C) Commissioner Health
Dept of Public Health and Family Welfare
Madhya Pradesh